



FREQUENTLY ASKED QUESTIONS

9. REGISTRATION AND MAKE UPS

How do I register?

Please call us at 630-585-6000, or e-mail at napervillemusicacademy@gmail.com to find out about available times. The tuition payment is done upon registration. Once the tuition is processed the slot is reserved. Our teachers are independent contractors and they are not required to be at NMA unless the student has committed to a class time by paying the tuition.

Can I enroll my child even after the quarter has started?

Absolutely! Our lessons and group classes are designed for individualized approach to teaching, and that allows us to start new students at any time in the year. The student, beginner, or experienced, will be taught at their own level no matter when they start.

Can I receive a make up for cancelled lesson?

Yes. Any lessons cancelled by 8 pm the day before the lesson are considered timely cancellations and you can make them up at a time most convenient for you and the teacher.

My child is often suddenly sick, should we sign him/her up and can we receive make ups for sudden cancellations?

We are happy to offer make ups for timely cancelled lessons, which are lessons cancelled by 8 pm the day before the lesson. Unfortunately, teachers' schedules do not allow them to make up lessons cancelled late or no-shows. In order to treat our students fairly, we apply the same cancellation policy to all.

*Please feel free to call us or e-mail if we have not provided sufficient answers
and we will be more than happy to offer additional clarifications.*

Contact us:

630-585-6000

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